

Terms and Conditions

algarve golf 365

1) BOOKING CONDITIONS

Algarve Golf 365 accept bookings of accommodation, accommodation with golf and golf only, on the basis that we act only as an agent, in respect of all bookings we take or make on your behalf. We accept no liability in relation to any extra contracts you enter into or for any services or arrangements you purchase or for the acts or omission of the hotel or golf club or other person or persons, or party connected with any other arrangements. For car rental, we only use a reputable car hire company and your booking will be made directly by Algarve Golf 365, and your contract will be with the car hire company and you are bound to the car hire company terms and conditions.

(2) CANCELLATIONS & AMENDMENTS BY YOU

Changes to numbers or cancellation can only be considered providing that the person who originally booked the break gives us adequate notice in writing. All or any amendments made by you are subject to availability, but we may not always be able to fulfil your request. Should you reduce numbers or cancel, prior to the final outstanding balance being paid, we will retain the deposit paid by each person cancelling as a cancellation fee. After final balances have been paid, any cancellations made will result in forfeiture by the person or persons cancelling, of all monies paid.

(3) CANCELLATIONS & AMENDMENTS BY HOTEL/ GOLF COURSE / CAR HIRE

As we act only as agents, we cannot accept any liability for any changes a hotel may make to your accommodation or any changes made by the car hire company, or any changes for whatever reason, a golf course may make to your tee times or participation.

(4) DELAYS

We regret we are not in a position to offer you any assistance in the event of any travel delays you may experience either on your outward or homeward point of departure. We cannot accept any liability for any delay due to your personal travel arrangements. We advise you take out adequate travel and health insurance prior to your journey commencing. It is your responsibility to ensure the insurance you purchase is adequate for your particular needs.

(5) NO SHOW POLICY

We are unable to make any refunds or accept any liability where a no show arises and we are unable to rearrange an alternative tee time, hotel reservation or car hire reservation.

(6) PAYMENT

A deposit of €250,00 per person is required at the time of booking, should your booking date be in excess of 12 weeks from your contracted break. Full payment must be made 8 weeks before your break. Any bookings made by you within 8 weeks period in advance of your break must be paid in full at time of booking. Any balances not paid by the due date will give us the right to cancel your booking and retain your deposit. When all balances are paid you will receive from us your hotel, golf and car hire reservation confirmation.

(7) PAYMENT METHODS

Algarve Golf 365 only accepts cash transfers as a method of payment (All payments must be made in EUROS ONLY). The client at source will pay any handling charges. Payment account details will be made available at the time of booking.

(8) BOOKING CONFIRMATION

We will email or post your booking confirmation once you have confirmed your booking by phone or email and paid the appropriate deposit or full amount due, whatever is applicable. It is your responsibility to check the confirmation thoroughly and to inform us within 72 hours of receipt if it appears to be incorrect or incomplete. Where group bookings are concerned, the named person responsible for booking will be deemed to be the lead name, and is accepted that the lead name will be responsible for making all payments due to us, also any changes or amendments, and for keeping his or her group members familiar with all booking details.

(9) GRIEVANCES & COMPLAINTS

Any complaints or grievances you may have with the hotel, golf course or with the car hire company should be put in writing after you have made a verbal complaint to them. Hopefully you will not have any such experience and if you do we hope the party or parties concerned can reach an amicable resolution. Should this not be possible please advise us in writing within 2 weeks of completion of your break and as a goodwill gesture we will endeavour to negotiate (without liability/without prejudice) to achieve a satisfactory outcome.

(10) WEATHER POLICY

In the event of adverse weather conditions, hotels and golf courses may close the golf course or part of course or operate temporary greens and tees at their discretion. We do not make any refunds should you experience what is globally accepted the norm during such adverse conditions. Most hotels and golf courses operate inclement weather policy and all decisions regarding partial refunds or green fee vouchers lies solely at the discretion of the hotel and golf course. Bans on trolleys and buggies occur when a course is determined unsuitable and these decisions are determined by those in charge of the golf course. We do not accept any liability should inclement weather prevail.

(11) WEBSITE DESCRIPTION

We believe the information contained in our website to be accurate at the time of posting. Algarve Golf 365 will endeavour to keep updated on all facilities but cannot be held responsible for any changes, omissions or errors contained in this brochure, or if an advertised facility is withdrawn or changed due to weather, lack of demand or for maintenance, etc.

(12) Force Majeure

The Company accepts no responsibility for and shall not be liable in respect of loss or damage or changes caused by force Majeure events such as strikes, riots, political unrest, war hostilities, threat of war, terrorist activity, industrial disputes, fire, flood, weather problems or similar events beyond its control.

